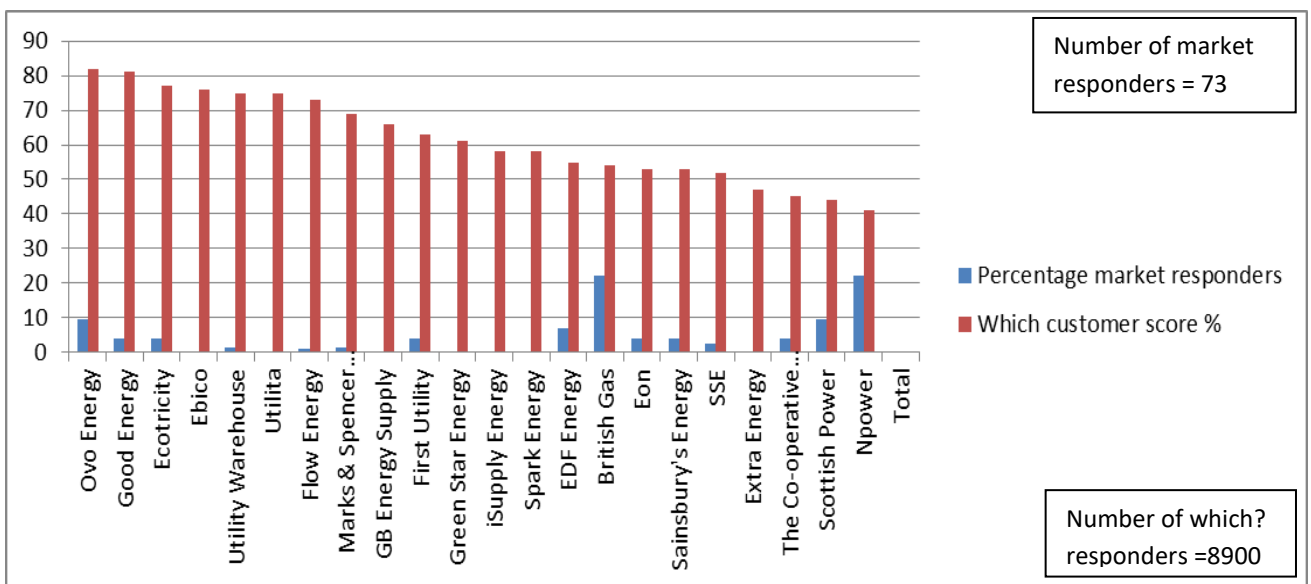


**REAP’s Energy Company Survey:** In Feb 2106 we asked Farmers’ market customers to tell us which energy company they used and compared it with the Feb 2016 *which?* customer survey. *Which?* ranked energy companies on customer service, value for money, bills (accuracy and clarity), complaints, and helping you to save energy. For their full report please see: <http://www.which.co.uk/energy/saving-money/reviews-ns/energy-companies-reviewed/best-and-worst-energy-companies/>

Our survey results show that the most common companies used in Roundhay and Oakwood are ranked 15<sup>th</sup> (British Gas) and 22<sup>nd</sup> (Npower) in the *which?* survey - 22% of us use British Gas and 22% use Npower. Only 9.6% used the then top performer (Ovo Energy), 4% use Good Energy (ranked 2<sup>nd</sup>) and 4% use Ecotricity (ranked 3<sup>rd</sup>).



The *which?* site also gives information on the fuel mix used by each company. The chart below shows the percentage of fuel from renewable sources versus the percentage of fuel from coal:

